Access to Justice for Clients?
2017 International Legal Aid Group Conference

PROGRAMME

Wednesday 14 June
Venue: Crowne Plaza Hotel conference room

12.30 – 1pm  Registration

1 – 1.30pm  INTRODUCTION
Welcome from Legal Aid South Africa
Judge President Dunstan Mlambo – Chairperson, Legal Aid South Africa
Deputy Minister John Jeffery – Deputy Minister of Justice and Constitutional Development in the Government of RSA

Welcome from International Legal Aid Group
Professor Alan Paterson – Chair, International Legal Aid Group

1.30 – 2.30pm  NATIONAL REPORTS
Han Xiutao – China
Fatmata Claire Carlton-Hanciles – Sierra Leone
Bryre Patchell – New Zealand
Avrom Sherr – Summary

SESSION ONE
Making Access to Justice in SDG Goal 16.3 a Reality
Chair: Alan Paterson

2.30 – 3.30pm  Anika Holterhof – Ensuring Equal Access to Justice for All: Effective Legal Aid in Criminal Cases
David McQuoid-Mason – Challenges when drafting legal aid legislation to ensure access to justice in developing countries with small numbers of lawyers: Thinking outside the box

3.30 – 3.45pm  Tea
SESSION TWO
Recent Developments in South Africa: What Lessons for the Wider World?

Chair: Caroline Amondi

3.45 – 5.15pm
Vidhu Vedalankar – Overcoming challenges to increasing access to justice for the poor and vulnerable
Brian Nair – Legal Aid South Africa - contributing to making the justice value chain work more efficiently to increase access to justice
Jerry Makokoane – Good governance and financial management
Patrick Hundermark – The impact of strategic litigation

5.30pm
Buses leave hotel for tour of Constitutional Court and prisons with finger buffet dinner at the former prison for women

Thursday 15 June
Venue: Bowmans Auditorium, Sandton

8.10am
Buses leave hotel for Bowmans, Sandton

SESSION THREE
Exploring Gaps in Provision for Vulnerable People

Chair: Thembile Mtati

9 – 10.45am
Ab Currie – Legal Health check up project in Canada
Annette Oleson – Unmet needs for legal aid after prison in Denmark
Pascoe Pleasence – Legal Needs Surveys in a Global Context
Kathleen Denley - Holistic Support for vulnerable people experiencing family violence.

10.45 – 11am
Tea/Coffee

SESSION FOUR
The Role of Treaties and Statutory Procedures in Relation to Legal Aid

Chair: Merja Muilu

11.15am – 1pm
Cleber Alves and Andre Castro – Using class actions in Brazil to protect the homeless
Patrick Hundermark – Developing Global Indicators to Monitor and
Review Implementation of Global Goal 16.3 on Access to Justice
Zaza Namoradze – Adoption of the Legal Aid Directive in the EU: Step Forward to end class Justice?

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 – 2.15pm</td>
<td>Lunch</td>
</tr>
<tr>
<td>2.15 – 4pm</td>
<td><strong>SESSION FIVE</strong>&lt;br&gt;Making Technology Work&lt;br&gt;Chair: Lindsay Montgomery</td>
</tr>
<tr>
<td>2.15 – 4pm</td>
<td>Peter van den Biggelaar – What stops technology from breaking through?</td>
</tr>
<tr>
<td></td>
<td>Roger Smith – Legal Aid, Technology and Access to Justice 2017</td>
</tr>
<tr>
<td></td>
<td>Mark Benton – New Frontiers from the New Frontier</td>
</tr>
<tr>
<td>4 – 4.15pm</td>
<td>Tea/Coffee</td>
</tr>
<tr>
<td>4.15 – 6pm</td>
<td><strong>SESSION SIX</strong>&lt;br&gt;Self-Help for the Unrepresented&lt;br&gt;Chair: Vela Mdaka</td>
</tr>
<tr>
<td>4.15 – 6pm</td>
<td>Bonnie Hough – Expanding Self-Help Services through the use of Technology</td>
</tr>
<tr>
<td></td>
<td>Jeff Giddings – Community Legal Education for People Seeking to ‘Buy Themselves a Job’</td>
</tr>
<tr>
<td></td>
<td>Vicky Kemp – Self Help - Digital Legal Rights for Suspects</td>
</tr>
<tr>
<td>6.05pm</td>
<td>Buses leave Bowmans for hotel</td>
</tr>
<tr>
<td>7pm</td>
<td>Dinner in Banqueting Suite, Crowne Plaza Hotel</td>
</tr>
</tbody>
</table>
Friday 16 June  
Venue: Crowne Plaza Hotel conference room

SESSION SEVEN  
Quality

Chair: Jeanne Charn

9 – 10.45am  
Alan Paterson and Avrom Sherr – Peer review and Cultural change?  
Suzie Forell – Evaluation of legal service delivery: challenges, opportunities and a framework for service providers  
Anna Barlow – Oversight of legal aid decisions: alternative approaches in the Nordic countries, the UK and the Republic of Ireland

10.45 – 11.15am  
Tea/Coffee

SESSION EIGHT  
Innovative Approaches to Questions of Cost and Affordability

Chair: Andrews Kananga

11.15am – 1pm  
Colin Lancaster – The Challenges of Innovation  
Upkaar Mungar and Hanoneshea Hendricks – Innovative utilisation of technology in delivering legal services  
Ole Hammerslev and Olaf Rønning – Outsourcing legal aid in the Nordic Welfare States

1 – 2pm  
Lunch

SESSION NINE  
Revisioning Legal Aid Programmes for the Future

Chair: to be determined

2 – 3.45pm  
Herman Schilperoort – Legal Aid through the Lens of Developments in the Netherlands  
Denise Swanson – An Independent Legal Aid Review for Scotland  
Rebecca Sandefur – Making the Case for Civil Legal Assistance in
the United States

Discussant: Earl Johnson

3.45 – 4pm  CLOSURE: Alan Paterson – Where Next?

4 – 4.30pm  Tea/Coffee